

Cybersecurity Audit & Consulting for SaaS Provider

THE REVIEW

„We appreciated their super-fast, clear, and precise communication.”

THE CLIENT

Maciej Gawlik

CEO, Ringo Solutions Sp. z o.o.



 IT Services



Project summary:

LogicalTrust.net was hired to perform a cybersecurity audit for a SaaS provider. In addition to protecting the client from cyber attacks, the team also ensured the flagship platform's GDPR-compliance.



Feedback summary:

LogicalTrust.net delivered great work that's led to an influx of recommendations for the client. The team maintained clear and consistent communication. They provided consulting and guidance on items outside of the project scope, assisting the client's growth by tackling scalability and performance.



BACKGROUND

Please describe your company and your position there.

Company Owner, CEO, Project Supervisor.



OPPORTUNITY / CHALLENGE

For what projects/services did your company hire LogicalTrust.net?

Cybersecurity aspects of developing SaaS platform.

What were your goals for this project?

Fill the gap in our competences by professional cybersecurity outsourcing company.



SOLUTION

How did you select this vendor?

Referral.

Describe the project in detail.

We wanted to prevent our newly build high user volume SaaS platform from cyber attacks and other secure other legal required aspects (GDPR etc.)

What was the team composition?

We really don't know :) They provided us high quality service in the hood, so we didn't work directly with people from their team, only PM / coordinator was known. It was completely sufficient for this purpose.



RESULTS & FEEDBACK

Can you share any outcomes from the project that demonstrate progress or success?

We receive hundreds of prioritized recommendations and security improvements backlog to implement.

How effective was the workflow between your team and theirs?

We appreciated their super-fast, clear, and precise communication.

What did you find most impressive about this company?

Scope of information provided. We discovered thanks to LogicalTrust.net many additional drawbacks outside from the cybersecurity scope – i.e. scalability, performance.

Are there any areas for improvement?

I don't see any at this moment.

